

Returns To Manufacturer Slip

Please fill out this form in full and enclose it with the returned items.

| | |
|--------------------------|--|
| Your Name | |
| Your Buyer Email Address | |
| Your RMA Number | |

You must get an RMA number before you post back these products.

Instructions for returning a product under warranty:

- Firstly, sorry for the inconvenience you are experiencing. Depending on whether you bought this product from a retail vendor / local distributor / direct sample from manufacturer, they will contact with you to make sure you get compensation (e.g. repair, replacement, credit etc) according to your warranty.

- You need to post the goods back to us by normal mail (air mail, registered post etc). Do not send the products by courier (such as FedEx) because this will cause delays when the products arrive in China Customs. Postal packets arrive faster meaning we can solve your problem faster.

- When you post items internationally you need to fill in the declaration of the packet contents and value. State "Faulty products returned under warranty" and for the value, state US\$10 per piece for small items and US\$30 for bigger sized items. Please use the exact address from this form.

- Please allow some time for the goods to arrive at our warehouse in China. We will contact you to acknowledge receipt after the goods arrive. After the goods arrive, checking the products, and repairing / replacing / offering compensation will take up to one week to handle.

Please list the products that you are returning and explain the reason for returning:

| Product (Quantity + Item Code) | Reason For Return |
|--------------------------------|-------------------|
| | |

More mixed products? Please enclose a separate list, preferably printed!

Print the address label below and affix it to the parcel.

***To avoid delays, do not use couriers such as DHL, FedEx, UPS - Use priority air mail.**

***You need to include your RMA reference number given to you by the vendor.**

To:

Daisy Zhang,
Nan Shan Nan You Deng Liang Lu Tian An
Gong Ye Cun 8 Zuo 4A
南山南油登良路天安工业村 8 座 4A
518054, Shenzhen,
CHINA
Tel: 0086-755-26451869

Registered Air Mail

From:

Faulty products returned under warranty.

RMA No.: _____